

General Terms and Conditions

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Aquasabi GmbH & Co. KG
Salzdahlumer Strasse 196
38126 Braunschweig

Phone: +49 (0) 531-2086358
Fax: +49 (0) 531-2086359
E-Mail: info@aquasabi.de

Represented by the general partner
Aquasabi Verwaltungs GmbH
Managing Director: Tobias Coring

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§ 1 Scope of Application

§1.1 These General Terms and Conditions (hereinafter referred to as „GTC“) of the company Aquasabi GmbH & Co. KG (hereinafter referred to as „Seller“) shall apply to all contracts concluded between a consumer or a trader (hereinafter referred to as „Client“) and the Seller relating to all goods and/or services presented in the Seller's online shop. The inclusion of the Client's own conditions is herewith objected to, unless other terms have been stipulated.

§1.2 Regarding the purchase of vouchers, these GTC shall apply accordingly, unless expressly agreed otherwise.

§1.3 A consumer pursuant to these GTC is any natural person concluding a legal transaction for a purpose attributed neither to a mainly commercial nor a self-employed occupational activity.

§1.4 A trader pursuant to these GTC is a natural or legal person or a partnership with legal capacity who, when concluding a legal transaction, acts in the exercise of his commercial or independent professional activity.

§ 2 Conclusion of the Contract

§2.1 The product descriptions in the Seller's online shop do not constitute binding offers on the part of the Seller, but merely serve the purpose of submitting a binding offer by the Client.

§2.2 The Client may submit the offer via the online order form integrated into the Seller's online shop. In doing so, after having placed the selected goods and/or services in the virtual basket and passed through the ordering process, and by clicking the button finalizing the order process, the Client submits a legally binding offer of contract with regard to the goods and/or services contained in the shopping cart. The Client may also submit his offer to the Seller by e-mail or telephone.

§2.3 The Seller may accept the Client's offer within five days,

- by transferring a written order confirmation or an order confirmation in written form (fax or e-mail); insofar receipt of order confirmation by the Client is decisive, or
- by delivering ordered goods to the Client; insofar receipt of goods by the Client is decisive, or
- by requesting the Client to pay after he placed his order.

Provided that several of the aforementioned alternatives apply, the contract shall be concluded at the time when one of the aforementioned alternatives firstly occurs. Should the Seller not accept the Client's offer within the aforementioned period of time, this shall be deemed as rejecting the offer with the effect that the Client is no longer bound by his statement of intent.

§2.4 If a payment method offered by PayPal is selected, the payment will be processed by the payment service provider PayPal (Europe) S.à r.l. et Cie,

S.C.A., 22-24 Boulevard Royal, L-2449 Luxembourg (hereinafter referred to as „PayPal“), subject to the PayPal Terms of Use, available at https://www.paypal.com/de/webapps/mpp/ua/useragreement-full?locale.x=en_DE or, if the Client does not have a PayPal account, subject to the Terms for payments without a PayPal account, available at <https://www.paypal.com/uk/webapps/mpp/ua/privacywax-full>. If the Client pays by means of a method of payment offered by PayPal which can be selected in the online order process, the Seller hereby declares the acceptance of the Client's offer at the time when the Client clicks on the button concluding the order process.

§2.5 If the Client chooses the payment method „Amazon Payments“, payments are processed by the payment service provider Amazon Payments Europe S.C.A., 38 avenue John F. Kennedy, L-1855 Luxembourg (hereinafter referred to as „Amazon“).

If the Client chooses „Amazon Payments“ as payment method during the online ordering process, he, at the same time, makes a payment order to Amazon when initiating the payment transaction by clicking the button finalizing the ordering process. In this case, the Seller declares his acceptance of the Client's offer at the time when the Client initiates the payment transaction by clicking the button finalizing the ordering process.

§2.6 When submitting an offer via the Seller's online order form, the text of the contract is stored by the Seller after the contract has been concluded and transmitted to the Client in text form (e.g. e-mail, fax or letter) after the order has been sent. The Seller shall not make the contract text accessible beyond this. If the Client has set up a user account in the Seller's online shop prior to sending his order, the order data shall be stored on the Seller's website and can be accessed by the Client free of charge via his password-protected user account by specifying the corresponding login data.

§2.7 Prior to submitting a binding order via the Seller's online order form, the Client may recognize input errors by reading attentively the information displayed on the screen. The enlargement function of the browser to enlarge the display on the screen may be an effective method for better recognizing input errors.

The Client can correct all the data entered via the usual keyboard and mouse function during the electronic ordering process, until he clicks the button finalizing the ordering process.

§2.8 Different languages are available for concluding the contract. The specific language options are shown in the online shop.

§2.9 Order processing and contacting usually takes place via e-mail and automated order processing. It is the Client's responsibility to ensure that the e-mail address he provides for the order processing is accurate so that e-mails sent by the Seller can be received at this address. In particular, it is the Client's responsibility, if SPAM filters are used, to ensure that all e-mails sent by the Seller or by third parties commissioned by the Seller with the order processing can be delivered.

§ 3 Right to Cancel

§3.1 Consumers are entitled to the right to cancel.

§3.2 Detailed information about the right to cancel are provided in the Seller's instruction on cancellation.

§3.3 The right to cancel does not apply to consumers, who are no nationals of a member state of the European Union at the time of concluding the contract and whose exclusive domicile and delivery address were located outside of the European Union at the time of concluding the contract.

§ 4 Prices and Payment Conditions

§4.1 Unless otherwise stated in the Seller's product description, prices indicated are total prices including the statutory sales tax. Delivery costs, where appropriate, will be indicated separately in the respective product description

§4.2 In case of delivery to countries outside the European Union, additional costs may incur in individual cases for which the Seller is not responsible and which have to be borne by the Client. This includes for example transfer fees charged by banking institutes (transfer charges, exchange fees) or import duties or taxes (customs). Such costs regarding money transfer may also incur, if delivery is not made in a country outside the European Union and the Client carries out the payment from a country outside the European Union.

§4.3 Payment can be made using one of the methods mentioned in the Seller's online shop.

§4.4 If prepayment by bank transfer has been agreed upon, payment is due immediately after conclusion of the contract, unless the parties have arranged a later maturity date

§4.5 If the payment method direct debit is selected, the payment shall be processed via the payment service provider Computop Paygate GmbH, Schwar-

Aquasabi GmbH & Co. KG
Salzdahlumer Str. 196
38126 Braunschweig
Germany

Phone +49 531 2086358
Fax +49 531 2086359
E-Mail info@aquasabi.de
Internet www.aquasabi.de

Bank Commerzbank Braunschweig
IBAN DE81 2604 0030 0601 9228 00
BIC COBADE33XXX

CEO
Tobias Coring

Registry court
Local court Braunschweig
HRA 202124

VAT-ID-No. DE317048635

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38126 Braunschweig

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Local court Braunschweig
HRB 207025

zenbergstr. 4, 96050 Bamberg, Germany. In this case, Computop Paygate GmbH collects the invoice amount from the Client's bank account by order of the seller after a SEPA direct debit mandate has been issued, but not before the expiry of the period for pre-notification. Pre-notification is any communication (e.g. invoice, policy, contract) to the Client that announces a debit by means of a SEPA direct debit. If the direct debit is not redeemed due to insufficient funds in the account or due to the indication of incorrect bank details, or if the Client objects to the debit although he is not entitled to do so, the Client shall bear the fees arising from the reversal of the debit entry by the respective credit institution if he is responsible for this. The Seller reserves the right to carry out a credit check when the SEPA direct debit payment method is selected and to reject this payment method in the event of a negative credit check.

§4.6 When selecting the payment method credit card, the invoice amount is due immediately upon conclusion of the contract. Payment by credit card is processed in cooperation with Computop Paygate GmbH, Schwarzenbergstr. 4, 96050 Bamberg, Germany, which the Seller authorises to collect the debt in his name. Computop Paygate GmbH shall collect the invoice amount from the Client's indicated credit card account. The credit card will be charged immediately after the Client's order has been placed in the online shop. The Seller remains responsible for general customer enquiries, e.g. about the goods, delivery time, dispatch, returns, complaints, declarations of revocation and shipments or credit notes, even if the payment method credit card via Computop Paygate GmbH has been selected.

§4.7 If a payment method offered via the payment service „PayPal“ is selected, the payment shall be processed via PayPal, whereby PayPal may also use the services of third-party payment service providers for this purpose. If the seller also offers payment methods via PayPal that involve advance payments to the client (e.g., purchase on account or payment by instalments), he shall assign his payment claim to PayPal or to the payment service provider commissioned by PayPal and specifically named to the client. Before accepting the seller's declaration of assignment, PayPal or the payment service provider commissioned by PayPal shall carry out a credit check using the transmitted client data. The seller reserves the right to refuse the client the selected payment method in the event of a negative credit result. If the selected payment method is approved, the client must pay the invoice amount within the agreed payment period or in the agreed payment intervals. In this case, he can only make payment to PayPal or the payment service provider commissioned by PayPal with debt-discharging effect. However, even in the case of assignment of claims, the seller remains responsible for general customer enquiries, e.g., about the goods, delivery time, dispatch, returns, complaints, cancellation declarations and deliveries or credit notes.

§4.8 When choosing one of the RatePAY payment methods (for example RatePAY invoice, RatePAY advance payment, RatePAY direct debit, RatePAY installment payment), payments are processed by the service provider RatePAY GmbH, Franklinstraße 28-29, 10587 Berlin (hereinafter referred to as „RatePAY“). The RatePAY payment methods offered by the Seller are displayed on the Seller's website in detail. Claims against a Client arising from the use of a RatePAY payment are assigned by the Seller to RatePAY. Payments with debt-discharging effect may only be made to RatePAY. However, the Seller remains in charge for general customer enquiries (for example regarding goods, delivery time, delivery, returns, complaints, declaration and notification of cancellation or credits). The use of a RatePAY payment method offered by the Seller requires a successful credit check by RatePAY. The Seller reserves the right to refuse the payment method chosen by the Client in case of a negative credit assessment and he reserves the right to offer an alternative payment method to the Client. Apart from that, the general terms of business of RatePAY shall apply, which can be viewed at: <https://www.ratepay.com/legal-payment-dataprivacy/>. The Client can call them up during the ordering process.

§ 5 Shipment and Delivery Conditions

§5.1 If the Seller offers to ship the goods, delivery shall be made within the delivery area specified by the Seller to the delivery address specified by the Client unless otherwise agreed. When processing the transaction, the delivery address specified in the Seller's order processing shall be decisive. Deviating from this, if the payment method PayPal is selected, the delivery address deposited by the Client with PayPal at the time of payment shall be decisive.

§5.2 If goods are delivered by freight carrier, the goods shall be delivered free curb, that is to say, to the public curb stones which are closest to the delivery address, unless otherwise stipulated in the shipping information displayed in the Seller's online shop or unless otherwise agreed.

§5.3 Should the assigned transport company return the goods to the Seller, because delivery to the Client was not possible, the Client bears the costs for the unsuccessful dispatch. This shall not apply, if the Client exercises his right to cancel effectively, if the delivery cannot be made due to circumstances beyond the Client's control or if he has been temporarily impeded

to receive the offered service, unless the Seller has notified the Client about the service for a reasonable time in advance.

§5.4 If the customer is acting as an entrepreneur, the risk of accidental loss or accidental deterioration of the sold goods passes to the customer as soon as the seller has handed over the goods to the carrier, freight forwarder, or any other person or institution designated to carry out the shipment. If the customer is acting as a consumer, the risk of accidental loss or accidental deterioration of the sold goods basically does not pass to the customer until the goods are handed over to the customer or to a person authorized to receive them.

Notwithstanding the foregoing, if the customer is a consumer, the risk of accidental loss or accidental deterioration of the sold goods passes to the customer as soon as the seller has handed over the goods to the carrier, freight forwarder, or any other person or institution designated to carry out the shipment, if the customer has commissioned that carrier, freight forwarder, or other person or institution to perform the shipment and the seller has not previously named this person or institution to the customer.

§5.5 The Seller reserves the right to withdraw from the contract in the event of incorrect or improper self-supply. This only applies if the Seller is not responsible for the non-supply and if he has concluded a concrete hedging transaction with the supplier. The Seller shall make all reasonable efforts to obtain the goods. In case of non-availability or partial availability of the goods he shall inform the Client and grant him immediately counterperformance.

§5.6 Should the Client collect the goods himself, the Seller informs the Client by e-mail that the goods are available for collection. After receiving the e-mail, the Client may collect the goods in consultation with the Seller at the Seller's place of business. In this case shipment costs will not be charged.

§5.7 Vouchers will be provided to the Client as follows:
- by e-mail

§ 6 Reservation of Proprietary Rights

If the Seller provides advance deliveries, he retains title of ownership to the delivered goods, until the purchase price owed has been paid in full.

§ 7 Warranty

§7.1 Unless otherwise stipulated, the provisions of the statutory liability for defects shall apply. Deviating therefrom, the following shall apply to contracts for the delivery of goods:

§7.2 If the Client acts as trader
- the Seller may choose the type of subsequent performance,
- for new goods, the limitation period for claims for defects shall be one year from delivery of the goods,
- for used goods, the rights and claims for defects are excluded,
- the limitation period shall not recommence if a replacement delivery is made within the scope of liability for defects.

§7.3 If the Client acts as a consumer, the following applies to contracts for the delivery of used goods subject to the restriction of the following clause: The limitation period for claims for defects is one year from the delivery of the goods if this was expressly and separately contractually agreed between the parties and if the Client was specifically informed of the shortening of the limitation period before submitting his contractual declaration.

§7.4 The above-mentioned limitations of liability and shortening of the period of limitation do not apply
- to claims for damages and reimbursement of expenses of the Client,
- if the Seller has fraudulently concealed the defect,
- for goods which have been used in accordance with their customary use for a building and which have caused its defectiveness,
- for any existing obligation of the Seller to provide updates for digital products with respect to contracts for the supply of goods with digital elements.

§7.5 Furthermore, for traders, the statutory limitation periods for any statutory right of recourse that may exist shall remain unaffected.

§7.6 If the Client is a businessperson pursuant to section 1 of the German Commercial Code (HGB) he has the commercial duty to examine the goods and notify the Seller of defects pursuant to section 377 HGB. Should the Client neglect the obligations of disclosure specified therein, the goods shall be deemed approved.

§7.7 If the Client acts as a consumer, the forwarding agent has to be immediately notified of any obvious transport damages and the Seller has to be informed accordingly. Should the Client fail to comply therewith, this shall not affect his statutory or contractual claims for defects.

§ 8 Liability

The Seller is liable to the Client for all contractual, quasi-contractual and legal, including tortious claims for damages and reimbursement of expenses

Aquasabi GmbH & Co. KG
Salzdahlumer Str. 196
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Germany
Phone +49 531 2086358
Fax +49 531 2086359
E-Mail info@aquasabi.de
Internet www.aquasabi.de

Bank Commerzbank Braunschweig
IBAN DE81 2604 0030 0601 9228 00
BIC COBADEFFXXX

CEO
Tobias Coring

Registry court VAT-ID-No. DE317048635
Local court Braunschweig
HRA 202124

Represented by the general partner
Aquasabi Verwaltungs GmbH
Salzdahlumer Str. 196
38126 Braunschweig

Registry court
Local court Braunschweig
HRB 207025

as follows:

§8.1 The Seller is liable without limitation for any legal reason

- in the event of intent or gross negligence,
- in the event of intentional or negligent injury to life, body or health,
- due to a guarantee promise, unless otherwise regulated in this regard,
- due to mandatory liability such as under the German Product Liability Act (Produkthaftungsgesetz).

§8.2 If the Seller negligently breaches a material contractual obligation, liability is limited to the damage that is typical for the contract and foreseeable, unless unlimited liability applies in accordance with the above paragraph. Material contractual obligations are obligations that the contract imposes on the Seller in accordance with its content in order to achieve the purpose of the contract, the fulfillment of which makes the proper execution of the contract possible in the first place and on whose compliance the Client can regularly rely.

§8.3 Otherwise, liability on the part of the Seller is excluded.

§8.4 The above liability provisions also apply with regard to the liability of the Seller for his vicarious agents and legal representatives.

§ 9 Redemption of Gift Vouchers

§9.1 Vouchers which can be purchased via the Seller's online shop (hereinafter referred to as „gift vouchers“) can only be redeemed in the Seller's online shop, unless otherwise stipulated in the voucher.

§9.2 Gift vouchers and remaining assets of gift vouchers can be redeemed by the end of the third year following the year of the gift voucher purchase. Remaining assets will be credited to the Client's voucher account.

§9.3 Gift vouchers can only be redeemed prior to the conclusion of the order procedure. Subsequent offsetting is not possible.

§9.4 Only one gift voucher can be redeemed per order.

§9.5 Gift vouchers can only be used to purchase goods and not to purchase additional gift vouchers.

§9.6 If the value of the gift voucher is not enough for the order, the Client may choose one of the remaining payment methods offered by the Seller to pay the difference.

§9.7 The gift voucher credit will not be redeemed in cash and is not subject to any interest.

§9.8 The gift voucher is transferable. The Seller may render performance with discharging effect to the respective owner who redeems the gift voucher in the Seller's online shop. This does not apply, if the Seller has knowledge or grossly negligent ignorance of the non-entitlement, legal incapacity or of the missing right of representation regarding the respective owner.

§ 10 Applicable Law

§10.1 The law of the Federal Republic of Germany shall apply to all legal relationships between the parties under exclusion of the laws governing the international purchase of movable goods. For consumers, this choice of law only applies to the extent that the granted protection is not withdrawn by mandatory provisions of the law of the country, in which the consumer has his habitual residence.

§10.2 With regard to the statutory right of cancellation, this choice of law does not apply to consumers who do not belong to a member state of the European Union at the time of the conclusion of the contract and whose sole place of residence and delivery address are outside the European Union at the time of the conclusion of the contract.

§ 11 Place of Jurisdiction

If the Client is a businessman, a legal entity of public law or a separate estate under public law with its seat in the territory of the Federal Republic of Germany, the Seller's place of business shall be the sole place of jurisdiction for all legal disputes arising from this contract. If the Client is domiciled outside the territory of the Federal Republic of Germany, the Seller's place of business shall be the sole place of jurisdiction for all legal disputes arising from this contract provided that the contract or claims from the contract can be assigned to the Client's professional or commercial activities. In any event however, regarding the aforementioned cases the Seller is entitled to call the court responsible for the seat of the Client.

§ 12 Alternative dispute resolution

§12.1 The EU Commission provides on its website the following link to the ODR platform: <https://ec.europa.eu/consumers/odr>. This platform shall be a point of entry for out-of-court resolutions of disputes

arising from online sales and service contracts concluded between consumers and traders.

§12.2 The Seller is neither obliged nor prepared to attend a dispute settlement procedure before an alternative dispute resolution entity.

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Bank Commerzbank Braunschweig
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